

XZENT X-F285 INFOTAINER

[Service Bulletin]

Target vehicle: FORD Transit (My2019.75)

Subject: Problem with FORD original tablet holder

SUMMARY

The XZENT X-F285 compatibility list states:

"The original tablet holder in the centre of the vehicle dashboard will be affected in function by the installation of the (X-F285) device and may no longer be usable".

This bulletin provides information about the original tablet holder in FORD Transit vehicles and possible measures to prevent damage to the aftermarket device.

HELPFUL INFORMATION

FORD Transit based motorhomes and camper vans equipped with a 1-DIN radio often include a tablet holder from the factory.



If the radio is replaced with a navigation system with a larger screen, the tablet holder can no longer be opened or will hit the edge of the screen when opened from above.

The tablet holder for in combination with factory-fitted sat nav and also with retrofit sat navs with a large screen may damage the monitor if care is not taken!

NOTE: The tablet holder is not installed in FORD Transit vehicles equipped with the factory navigation solution.



For this reason, we recommend removing the tablet holder where possible. Or replace it with the original FORD storage tray when installing the retrofit navigation solution.

This has the side effect of making it easier to install the device and stow the cables.

The original part no. for the storage tray is: 2364170

